

## PRIVACY NOTICE

### Data processing activities related to services/features available through the website

#### 1. Identity and contact details of the data controller

The VB2MW Limited Liability Company (registered office: 8600 Siófok, Fő utca 260. tax number: 23024890-2-14; company registration number: 14-09-310871 contact person for data protection matters: Lajos Gábor Pápa; contact person's e-mail address: [finance@queenscourt.hu](mailto:finance@queenscourt.hu); hereinafter referred to as VB2MW Ltd., Service Provider) acts as data controller with regard to the personal data of current, former and prospective customers.

Legislation on which the processing is based

- Act CXII of 2011 on the Right to Informational Self-Determination and Freedom of Information,
- Regulation 2016/679/EU on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Regulation (EC) No 95/46/EC (General Data Protection Regulation)

This Privacy Policy governs the processing of data on the following sites/mobile applications:  
<https://queenscourthotelbudapest.hu>

#### Details of the hosting provider

Contact: +36 1 211 0044, [info@rackforest.com](mailto:info@rackforest.com)

#### *Why this leaflet?*

The Queen's Court Hotel and Residence \*\*\*\*\* (hereinafter referred to as the "**Data Controller**" or the "**Hotel**") processes personal data through its website <https://queenscourthotelbudapest.hu> for the purposes of contacting, booking and recruiting.

For the purpose of compliance with Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Regulation (EC) No 95/46/EC (hereinafter referred to as "**GDPR**"), the Hotel provides **the natural persons contacting the Hotel / booking accommodation / seeking employment as data subjects with** the information set out in Article 13 of the GDPR on the most important characteristics and circumstances of the processing of their data.

Data protection terms used in this notice shall be understood in accordance with the definitions laid down in Article 4 of the GDPR and in Act CXII of 2011 on the Right of Informational Self-Determination and Freedom of Information (hereinafter referred to as "**the Infotv.**").

**1. Name and contact details of the controller who processes the personal data you have provided through this website**

The independent data controller for the data processing activities described in this information is **Queen's Court Hotel and Residence \*\*\*\*\* Budapest**, operated by VB2MW Kft. (registered office: 8600 Siófok, Fő utca 260.; tax number: 23024890-2-14; company registration number: 14-09-310871).

**Contact details of the controller:**

Postal address: 1074 Budapest, Dob utca 63. E-mail

címe:finance@queenscourt.h

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Phone number: + 36 20 463 1883

Web address: <https://queenscourthotelbudapest.hu>

**2. Purpose for which the personal data are intended to be processed and legal basis for the processing**

**For detailed information on the basic conditions of the processing activities carried out for the purposes of contacting, booking and recruiting through the website, please refer to the table below:**

<b>Data processing for contact and contact management purposes</b>	
<i>Purpose of the processing:</i>	The purpose of the processing for the purpose of contacting/maintaining contact is to answer questions of a general nature related to the operation of the Hotel and its services, either immediately or at a later date (in particular in case of a callback request), and to provide information to the person contacting the Hotel through the contact details/data provided by the latter.
<i>Legal basis for processing:</i>	The legal basis for processing is <b>Article 6(1)(a) of the GDPR, on the basis of which you have given your consent to the processing of your personal data for one or more specific purposes.</b> Please be informed that <i>as a data subject you have the right to withdraw your consent to processing at any time, without restriction and without giving any reason, free of charge</i> , using any of the contact details provided on the first page of this privacy notice. The withdrawal of consent shall not affect the lawfulness of the processing based on consent prior to its withdrawal. In the event of withdrawal of your consent, the Hotel will no longer be able to process the personal data recorded and registered for the purpose of contacting you, and will therefore not be able to reply to your specific request or provide you with the information requested. <b>Please be informed that by contacting the Hotel, you express your voluntary consent to the processing of your personal data for this purpose.</b>

<i>Duration of processing:</i>	Data processing for the purpose of contacting/maintaining contact lasts until the request or question is answered or the requested information is provided, after which the processed personal data are irretrievably deleted.
<i>Types of personal data processed:</i>	The hotel processes the following personal data of the natural person contacting the hotel in connection with the establishment/maintenance of the contact: the name (title/last name/first name), the name of the natural person who contacted the hotel, the / personal data provided in the message / letter are data and information strictly necessary to reply to the request, to provide information the subject of the request <b>and</b> , depending on the method of contact: in case of a telephone call - your telephone number (unless you disable the display of your telephone number in the case of an incoming call, but in case of a callback it is necessary),- the time of your call. In the case of an electronic message sent via our e-mail address on the website- your e-mail address,- the time the message was sent. In the case of a request sent by post, your personal data indicated as the sender, the date of receipt of the letter.
<i>Recipients and persons entitled to access personal data</i>	<p>The personal data processed may be accessed by employees of the Hotel, who a contacting/maintaining contact and the contact/contact details. In order to store the personal data provided via electronic mail (e-mail) in connection with the contact management, <b>the following hosting service provider is used: VB2MW Kft.</b> (registered office: 8600 Siófok, Fő u. 260., company registration number: 14-09-310871; tax number: 23024890-2-13, website number: 23024890-2-13). website address: <a href="https://queenscourthotelbudapest.hu">https://queenscourthotelbudapest.hu</a>, postal address: 1074 Budapest. Dob street 63., phone number: +361 882 3006, e-mail address: <a href="mailto:finance@queenscourt.hu">finance@queenscourt.hu</a>, contact details of his privacy policy: +3620 463 1883.)</p> <p>Personal data will not be transferred to third parties or to a third country or international organisation, but may be required by law, in particular for official, judicial, law enforcement, national security or defence purposes. In this case, the Company is obliged to provide the requested data to the requesting body in accordance with the applicable law.</p>
<b>Data processing activities for the purpose of booking accommodation</b>	

<p><i>Purpose of the processing:</i></p>	<p>The purpose of the processing of data for the purpose of booking accommodation is to provide real-time direct booking of accommodation, 24 hours a day in case of online booking, with immediate price calculation and various package offers, with confirmation of the booking by e-mail at the time of booking and, if required, online payment by credit card or SZÉP Card online advance payment. On the other hand, the purpose of the processing of data for the purpose of making a reservation is to enable the Hotel to identify the guest making the reservation at check-in, so that the booked accommodation is delivered to the right person. The contact details of the guest are also required for contact purposes, in case the Hotel needs to notify the guest of any changes to the reservation.</p>
<p><i>Legal grounds relating to data processing:</i></p>	<p>The legal basis for the processing of personal data for the purpose of booking accommodation is <b>Article 6(1)(b) of the GDPR, which states that the processing is necessary for the performance of a contract to which the data subject is a party or for the purposes of taking steps at the request of the data subject prior to entering into a contract.</b> It is not possible to book accommodation without providing the requested data. The legal basis for processing contact details is <b>Article 6 of the GDPR (1)(a), on the basis of which you have given your consent to the processing of your personal data.</b> Please be informed that <i>as a data subject you have the right to withdraw your consent to the processing of your personal data at any time, without restriction and without giving any reason, free of charge,</i> by using any of the contact details provided on the first page of this privacy notice. The withdrawal of your consent shall not affect the lawfulness of the processing based on your consent prior to its withdrawal. In the absence of contact details, we will not be able to notify you if there is a change in any circumstance affecting your reservation.</p>
<p><i>Duration of processing:</i></p>	<p>The processing of personal data necessary for the booking of accommodation lasts for two years from the last day of the booked stay. The Data Controller is obliged to keep the data related to the payment transaction for 8 years under Act C of 2000 on Accounting. The processing of contact details shall continue until the date of departure from the accommodation, unless consent to processing is withdrawn.</p>
<p><i>Types of personal data processed:</i></p>	<p>When you book accommodation, the Hotel processes the following personal data: your name (title/last name/first name), your address (country, postal code, city, street, house number), date of arrival, date of departure, type of room selected, package/services you wish to use, your e-mail address to confirm your booking, your e-mail address or telephone number (both can be provided) as contact details, your credit card number, your SZÉP card details (ID and name on the card).</p>

**Data processing activities for recruitment purposes**

<i>Purpose of the processing:</i>	Data processing is carried out for the purposes of receiving and storing applications for employment, contacting the applicant and conducting the selection procedure, as well as for the purpose of entering, recording and using CVs and related documents in the Hotel's labour database.
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<p><i>Legal basis for processing:</i></p>	<p><b>The legal basis for processing</b> for recruitment purposes is <b>Article 6(1)(a) of the GDPR, on the basis of which you have given your consent to the processing of your personal data for one or more specific purposes.</b> You express your consent to the processing by sending your application to hr@inpers.hu. Please note that as a data subject, you have the right to withdraw your consent to the processing of your data at any time, without restriction and without giving any reason, free of charge, by using any of the contact details provided on the first page of this privacy notice. The withdrawal of consent shall not affect the lawfulness of the processing based on consent prior to its withdrawal. In the event of withdrawal of consent, your application will not be taken into consideration for the further stage of the selection procedure and your application file in the CV database will be deleted if the withdrawal of consent was also extended to this processing purpose.</p>
<p><i>Duration of processing:</i></p>	<p>If you only participate in the selection procedure for the advertised position, your application will be kept by the Hotel until the successful completion of the selection procedure. In the case of the successful candidate, the application file will be kept until the conclusion of his/her employment contract. If you consent to your application also being registered in our CV database or if you send us your application specifically for this purpose, your application will be kept for 12 months from the date of receipt, after which it will be deleted from our records.</p>
<p><i>Types of personal data processed:</i></p>	<p>The Data Controller processes the following personal data as part of the data subject's application file: personal identification data, the data subject's portrait (face photograph), data relating to education, professional experience, language skills, abilities/skills, other competences, data provided in a cover letter, contact details, the position applied for, the date of sending the application, the consent to processing and the purpose of the consent (only for the specific job advertisement or for registration in the CV database, or both).</p>
<p><i>Recipients and persons entitled to access personal data</i></p>	<p>The personal data processed may be accessed by the employees of the Hotel who receive and register the applications, participate in the selection procedure or inform the data subject. The Data Controller uses the services of the following data processor in connection with the recruitment of employees through its website: Name. 5th floor Contact: +36 1 211 0044, <a href="mailto:info@rackforest.com">info@rackforest.com</a> Contact details of the Privacy Notice: info@rackforest.com Personal data will not be transferred to third parties, third countries or international organisations, but may be required by law, in particular for official, judicial, law enforcement, national security or defence purposes. In this case, the Company is obliged to provide the requested data to the requesting body in accordance with the applicable law.</p>

### **3. The rights of the data subject in relation to the processing activities of the Hotel, as set out in this notice**

The data subjects may exercise the rights set out below in relation to the processing by means of a request to the Data Controller. The Data Controller shall comply with the data subject's request/request without delay, but no later than one month after receipt of the request, unless this time limit is extended by the Data Controller by a further two months in view of the complexity of the request/request or the number of requests/requests.

#### **a) Right to information:**

The principle of fair and transparent processing requires that the data subject is informed of the fact and purposes of the processing and other factors. The data subject is entitled to be informed by the controller whether or not his or her personal data are being processed. Where his or her personal data are being processed, the data subject has the right to receive detailed information about the processing of his or her personal data, including in particular the information set out below and in point 4 of the privacy notice. At the request of the data subject, the Controller shall provide information about the data of the data subject processed by the Controller or by a processor to whom the Controller or a processor to whom the Controller has delegated the processing operations, the source of the data, the purposes, legal basis and duration of the processing, the name and address of the processor and the activities of the processor in relation to the processing, the circumstances of the personal data breach, its effects and the measures taken to remedy the personal data breach, and, in the case of a transfer of personal data of the data subject, the legal basis and the recipient of the transfer.

As a general rule, the information is free of charge if the person requesting the information has not yet submitted a request for information to the Data Controller for the same data set in the current year. The Data Controller may charge a reasonable fee based on administrative costs for additional information requested by the data subject.

#### **b) Right of access:**

The data subject has the right to access personal data and the following information:

- a) the purpose of the processing;
- b) the categories of personal data concerned;
- c) the recipients or categories of recipients to whom or which the personal data have been or will be disclosed;
- d) the envisaged period of storage of the personal data or, if this is not possible, the criteria for determining that period;
- e) data subject's right to obtain from the controller the rectification, erasure or restriction of the processing of personal data concerning him or her and to object to the processing of such personal data;
- f) the right to lodge a complaint with a supervisory authority;
- g) if the data were not collected from the data subject, any available information on their source;
- h) the fact of automated decision-making, including profiling, and, at least in these cases, the logic used and clear information on the significance of such processing and its likely consequences for the data subject.

The data subject also has the right to obtain from the Data Controller a copy of the personal data that are the subject of the processing. The Controller may charge a reasonable fee for any additional copies requested by the data subject. Where the data subject has made his or her request by electronic means, the information shall be provided in a commonly used electronic format.

**c) Right to rectification:**

The data subject shall have the right to obtain from the Controller, upon his or her request and without undue delay, the rectification of inaccurate personal data relating to him or her or the integration of such data. The Controller shall rectify personal data if they are inaccurate and the correct personal data are at its disposal. Having regard to the purposes of the processing, the data subject shall have the right to obtain the rectification of incomplete personal data, including by means of a supplementary declaration.

**d) Right to erasure ("right to be forgotten"):**

The data subject shall have the right to obtain from the Data Controller, upon his or her request, the erasure of personal data relating to him or her without undue delay where one of the following grounds applies:

- a) the personal data are no longer necessary for the purposes for which they were collected or otherwise processed;
- b) the data subject withdraws the consent on which the processing is based and there is no other legal basis for the processing;
- c) the data subject objects to the processing and there are no overriding legitimate grounds for the processing;
- d) the personal data have been unlawfully processed;
- e) the personal data must be erased in order to comply with a legal obligation under Union or Member State law applicable to the Data Controller.

Personal data may not be erased where it is necessary for compliance with a legal obligation, for the fulfilment of a legal obligation to preserve personal data or for the establishment, exercise or defence of legal claims. Personal data may also not be erased at the request of the data subject in the case of processing under Article 17(3) of the GDPR.

If the controller has disclosed the personal data and the personal data are no longer necessary for the purposes for which they were collected or otherwise processed, the controller shall delete them and shall take reasonable steps, including technical measures, taking into account the available technology and the cost of implementation, to inform the controllers that process the data that the data subject has requested the deletion of the links to or copies or replicas of the personal data in question.

**e) Right to restriction or blocking:**

The data subject shall have the right to obtain, at his or her request, the restriction of processing by the Controller if one of the following conditions is met:

- a) the data subject contests the accuracy of the personal data, in which case the restriction applies for the period of time necessary to allow the Controller to verify the accuracy of the personal data;
- b) the data processing is unlawful and the data subject opposes the erasure of the data and requests instead the restriction of their use;



- c) the Controller no longer needs the personal data for the purposes of processing, but the data subject requires them for the establishment, exercise or defence of legal claims, or
- d) the data subject has objected to the processing, in which case the restriction applies for the period until it is established whether the legitimate grounds of the Controller prevail over those of the data subject.

Where processing is restricted on the basis of the above, such personal data may be processed, except for storage, only with the consent of the data subject or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person or of an important public interest of the Union or of a Member State. The Data Controller shall inform any recipient to whom or with which the personal data have been disclosed of the rectification, erasure, blocking or restriction of processing, unless this proves impossible or involves a disproportionate effort.

**f) The right to data portability:**

The data subject shall have the right, subject to the conditions of Article 27(1) of the GDPR, to receive the personal data concerning him or her which he or she has provided to the controller in a structured, commonly used, machine-readable format and to transmit such data to another controller. In exercising the right to data portability, the data subject shall have the right to request, where technically feasible, the direct transfer of personal data between controllers. The exercise of this right shall be without prejudice to the right to erasure. That right shall not apply where the processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller. The exercise of this right shall not adversely affect the rights and freedoms of others.

**g) Right to object:**

The data subject has the right to object to the processing of his or her personal data. The data subject may object to the processing of his or her personal data in the following cases:

- a) where the processing or transfer of personal data is necessary solely for compliance with a legal obligation to which the Controller is subject or for the purposes of the legitimate interests pursued by the Controller, the recipient or a third party, except in cases of mandatory processing;
- b) if the personal data are used or disclosed for direct marketing, public opinion polling or scientific research purposes; and
- c) in other cases specified by law.

If the Data Controller establishes that the data subject's objection is justified, the Data Controller shall terminate the processing, including further recording and transmission of data, block the data and notify the objection and the measures taken on the basis of the objection to all those to whom the personal data concerned by the objection were previously disclosed and who are obliged to take action to enforce the right to object.

**f) Right to apply to the courts and to lodge a complaint**

The Data Controller shall also compensate the damage caused to others by the unlawful processing of the data subject's data or by the breach of data security requirements, as well as the damages in the event of a personal injury caused by the Data Controller or by a data processor engaged by the Data Controller. The Data Controller shall be exempted from liability for the damage caused and from the obligation to pay the damage compensation if it proves that the damage or the infringement of the data subject's personality rights was caused by

was caused by an unforeseeable event outside the scope of the processing. Similarly, the controller shall not compensate the damage if it was caused by the intentional or grossly negligent conduct of the data subject.

Data Subjects may address questions, comments, requests, complaints and assert their rights in the event of a violation of their rights primarily to the Data Controller, using one of the contact details set out in point 1. In the event of a breach of their rights, Data Subjects may take legal action against the Data Controller by contacting the National Authority for Data Protection and Freedom of Information at the following contact details:

Name: National Authority for Data Protection and Freedom of Information  
Headquarters: 1055 Budapest, Falk Miksa utca 9-11.  
Address for correspondence: 1363 Budapest, Pf. 9.  
Phone: +36 1 391 1400  
Fax: +36 1 391 1410  
E-mail: [ugyfelszolgalat@naih.hu](mailto:ugyfelszolgalat@naih.hu)  
Website: <http://www.naih.hu>  
Online administration: <https://www.naih.hu/online-ugyinditas>

The National Authority for Data Protection and Freedom of Information has the right to appeal to the courts against the actions of the Data Controller, in addition to the right of appeal to the authorities. The rules of the GDPR, the Infotv., the Civil Code and the Civil Code shall apply to the lawsuit. The lawsuit may also be brought, at the Data Subject's option, before the competent court of the Data Subject's place of residence. For a list of the competent courts and their contact details, please consult the following website: [www.birosag.hu/torvenyszekek](http://www.birosag.hu/torvenyszekek). The courts have jurisdiction to hear the case. You can choose to bring your case before the court of the place where you live or where you are domiciled.

Please note that **no automated decision-making (including profiling) will take place in** relation to the processing activities covered by this privacy notice.

#### **What redress do you have as a data subject in relation to the processing activities described in this notice?**

If you are concerned about the way the Hotel handles your personal data, we recommend that you first contact the Hotel either by post (1074 Budapest, Dob utca 63.) or by e-mail to [finance@queenscourt.hu](mailto:finance@queenscourt.hu). In all cases, the Data Controller will investigate your complaint and will do its utmost to handle it appropriately. If, despite your complaint, you still object to the way the Hotel handles your personal data or do not wish to lodge a complaint with the Hotel, you may also use the legal remedies described above (recourse to the National Authority for Data Protection and Freedom of Information or to the courts)

#### **4. Information on the publication and availability of this privacy notice**

Date of publication of the privacy notice: 4 November 2024  
Version of the privacy notice: version 2

This Privacy Policy is available in electronic form in the "*Data Management*" section of the Hotel's website <https://queenscourthotelbudapest.hu> or in the data collection sections of the website.

**Queen's Court Hotel and Residence \*\*\*\*\***